

Äventyr Yoga

Terms and Conditions

1. Scope

- 1.1. These General Terms and Conditions (GTC) apply to the organization of courses, workshops, seminars, retreats and other events (from hereon referred to as “Retreat”) of the organizer Jarl Hector & Brittany Costa (from hereon referred to as “Äventyr Yoga” or “ÄY”) regardless of the venue of the booked retreat.
- 1.2. The following conditions govern the booking of the retreat.
- 1.3. Äventyr Yoga is solely responsible for organizing and conducting the retreat. Äventyr Yoga is not a tour operator or a travel agent.

2. Contracting party

- 2.1. 2.1 The operator of the website and contracting party is Äventyr Yoga, a business founded and owned by Jarl Hector & Brittany Costa.

3. Booking and Payment

- 3.1. Deposits are non-refundable.
- 3.2. Payments for our retreats or (online) courses are non-refundable but may be transferred to another course or person at our discretion. Transferring the booking to another guest is subject to a handling charge of €60,- (euro).
- 3.3. Your booking is not final and no contract will be in place between you and ÄY until we have received full payment.

- 3.4. All payments are to be made by bank transfer, Tikkie or via PayPal. Please note that additional bank transaction charges, such as transfer or foreign exchange fees, are your responsibility. Instruct your bank to charge all costs to you in order to avoid a shortfall in the amount that we receive.
- 3.5. In most cases, full payment for the retreat must be received no later than 30 days before the start date to hold your spot. In the case of any bookings made after this date, payment must be made in full at the time of registration. There are no refunds or transfers of payments after the 30 day deadline due to the fact that we are required to make venue payments that are no longer refundable after this time.
- 3.6. Details for bank transfer will be sent to you by email.
- 3.7. We hold the possibility to reject your application, at our discretion. If your application is not accepted (highly unlikely), we will immediately notify you and refund your deposit in full minus bank transfer or foreign exchange fees.

4. Age / Gender

- 4.1. The minimum age for booking and participation in the retreats is 18 years.
- 4.2. The participation of children and adolescents must be clarified in advance with ÄY and, in the case of the consent of ÄY, requires the accompaniment of a parent or guardian.
- 4.3. All genders are welcome.
- 4.4. There is no maximum age.

5. Travel Insurance

- 5.1. It is your responsibility to read and understand our cancellation policy before making a reservation. Unexpected events might happen that can be beyond your control and that may ask from you to postpone or cancel your attendance. We strongly recommend that you purchase travel cancellation insurance to cover any possible loss.
- 5.2. We recommend that your travel insurance covers all activity of the retreat as well as unexpected cancellations, sickness and loss of items. We advise you to bring the policy with you

6. Cancellation by you

- 6.1. Cancellation is possible before the start of the retreat provided that it is made by the person who made the booking of the retreat. The cancellation should be sent to this email address(s): brittanydcosta@gmail.com or JarlHector@gmail.com
- 6.2. In case of cancellation, we retain 100% of the amount paid by you. However, if someone is found to take your place, we may offer you a refund of up to 50% at our discretion.
- 6.3. Refunds and returned payments are usually settled within 15 working days after the decision has been made.
- 6.4. Any cancellation after the start of the retreat can not be partly nor fully refunded or transferred.
- 6.5. No show - if you cannot reach the retreat (no show) due to unforeseen circumstances such as strikes, weather circumstances, and missed, delayed or canceled flights, retreat fees are non-refundable and non-transferable. We strongly recommend purchasing travel cancellation insurance.
- 6.6.
 - 6.6.1. Cancellation due to any reason including but not limited to natural disasters, acts of terrorism, illness, health conditions, medical or personal or family or work emergencies, or change of mind does not make you eligible for a refund. However, if someone is found to take your place, we may offer you a refund of up to 50% at our discretion.
 - 6.6.2. If you can't travel because of government-enforced Covid-19 measures such as closed borders or lockdown, we will keep your payment as store credit for you to transfer towards any of our future retreats. Alternatively, upon your request, we will refund you 50% of the full amount of your payment for the retreat. In both cases, you will be required to provide us supporting documentation clearly showing that the reason you can't travel is due to government-enforced Covid-19 measures.

7. Cancellation by ÄY

- 7.1. In the very unlikely event where one of our scheduled retreats must be cancelled or postponed for any reason, by us or a third-party, you may transfer your full payment to another of our retreats, or you may request a refund of your payment to us, constituting a full settlement including your deposit.
- 7.2. Retreats require a minimum of at least 50% of the participants to have booked by 60 days before the start of the retreat. If this minimum number is not reached by that date we may cancel and refund the money you paid to you.
- 7.3. ÄY is not responsible for your expenses incurred in preparation for any canceled or postponed retreat or training, such as airline tickets, loss of work, visas fees and/or other costs associated with preparation for your trip.

8. Your Travel Arrangements

- 8.1. You are fully responsible for taking care of your travel arrangements, including subscribing to travel insurance if you wish. ÄY is not held liable for any travel events such as delays, cancellations, missing documentation or visa restrictions.
- 8.2. Transfers to/from the retreat center are at your own cost, unless otherwise specified.

9. ÄY's liability to the client

- 9.1. We accept the responsibility to deliver services and offerings we are contractually obliged to provide, at a reasonable standard.
- 9.2. ÄY does not accept any liability for cancellations of any nature, delays or changes caused by war, threat of war, terrorist actions or threats, closure of airports, civil strife, industrial action, natural disaster, technical problems to transport, staff cancellations, unforeseen changes in your personal circumstances or other events beyond our control.
- 9.3. We are not liable for any injuries you may incur. All activities during the retreat are taken at your own risk. We are not liable for any physical or psychological

condition which may develop during or subsequent to the retreat, as well as any loss or damage to personal belongings.

- 9.4. We are not responsible for the structure of the group for each retreat, for example, in terms of gender, nationality, age, and so on.
- 9.5. We are not responsible for the behavior of guests during the retreat. We reserve the right to remove a participant from the program if their behavior is disruptive. We reserve the right to dismiss clients who provided inaccurate or incomplete information in their registration form. In the event of dismissal, any refunds of tuition will be at the sole discretion of ÄY.
- 9.6. In case of your removal from the retreat, no refunds will be made for travel, meal or accommodation packages booked. We recommend the client to get a Travel Cancellation Insurance.

10. Disclaimer

- 10.1. The information contained on our website, promotional and marketing collaterals and communications are for guidance only. While the content of ÄY communications is made with accuracy in mind, we are not to be held responsible for any inaccuracies or omissions, or the result obtained from the use of this information.
- 10.2. In no event will ÄY, its related partnerships or corporations, or the partners, agents or employees thereof be liable to you or anyone else for any decision made or action taken in reliance on the information on our website or for any consequential, special or similar damages, even if advised of the possibility of such damages.

11. Privacy Policy

- 11.1. ÄY uses cookies, tracking pixels and related technologies. Cookies are small data files that are stored on your device. Our site uses cookies for a variety of purposes including to operate and personalize the website. Also, cookies may also be used to track how you use the site to target ads to you on other websites. Cookies are used for administration of the site system.
- 11.2. You can use third-party services in order to restrict, block or delete cookies.

- 11.3. Payment information is not stored by ÄY. We do not share information shared by clients with third -party unless it is necessary to the organisation of the services (for example: identification details of guests mandatorily required by the accommodation providers).

12. Declaration of consent in pictures and videos

- 12.1. ÄY reserves the right to take pictures and video recordings during the retreats for the use and publication of such recordings on its own website, social media and other marketing collaterals as well as for passing on to cooperating partners of ÄY (teachers, staff ,etc..) for use and publication on their websites, social media and other marketing collaterals for advertising and description purposes.
- 12.2. The participant hereby declares his consent in picture and video recordings of his person according to section 16.1. of these Terms of Use.
- 12.3. The participant may revoke his/her consent on site prior to making the image and video recordings to the person making the recordings.

13. Applicable law, jurisdiction

- 13.1. Dutch law applies exclusively.